

# Hi-Fi Products

## Service Bulletin

CSA-13

Sony Service Company - Technical Services  
A Division of Sony Electronics Inc.  
Sony Drive, Park Ridge, New Jersey 07656

**Model:** CDP-XA7ES

**No.** 464

**Subject:** Will Not Play a CD

**Date:** January 31, 1996

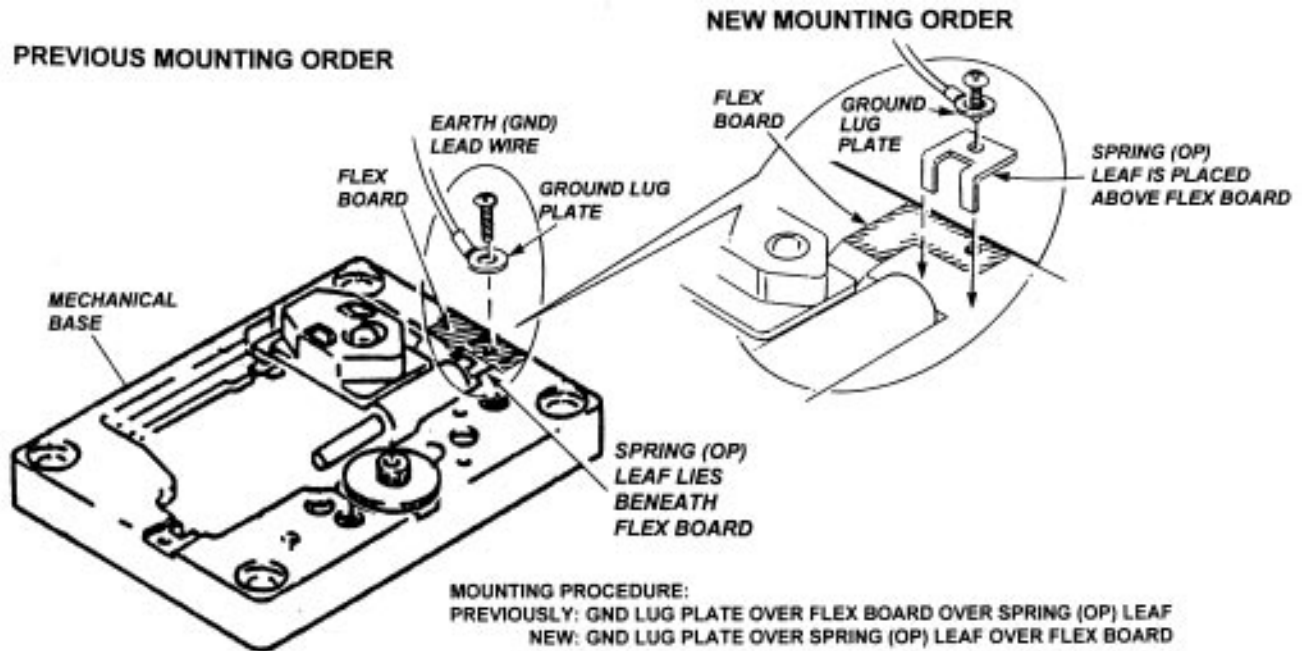
**Symptom:**

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When a CD is inserted and the drawer is closed the CD will intermittently not play.

**Solution:**

Change the mounting order of the spring (OP) leaf, ground lug, and flex board to the mechanical base.



Applicable Serial Number Range: #800001 ~ 800255

